Warranty and Service

5-Year Tool Service Protection Program
The industry's best service & support program for all your ILSCO TaskMaster tools. Buyers can be registered in the Service Protection Program at www.ilsco.com/taskmaster-warranty and will receive free tool repairs for defects in material or workmanship on their tool(s) for five years after their original purchase date. (Excludes abuse, non-intended use, or tampering.)

5 Day Repair Pledge
If your tool needs repaired at any time within five years of your original purchase date, our service network will repair your registered tool free of charge and usually within five business days of receipt.

Tool Loaner Program
If you need a replacement tool during any repair, our network will provide a comparable loaner tool while your tool is being repaired.

FREE Hydraulic Tool Reconditioning
Your first reconditioning is on us! Call us in about 20,000 cycles.

To Find a Service Partner
Call ILSCO for assistance in solving tool performance issues or for any of your service needs. ILSCO tool owners will be offered options to solve any tool replacement, parts or repair issues.

Call 513-533-6200 or 800-776-9775
Monday to Friday 8:00AM to 5:00PM Eastern Time (ET)

Servicing of I-Series Tools
ILSCO no longer supports servicing of any I-series ILSCO tools. This includes but is not limited to the tools listed below. Any servicing, tool performance issues, or parts requests for these tools should be directed to A&A Hydraulics. I-series tools do not qualify under ILSCO's 5 day repair pledge.

IDT-6, IDTB-6, IDTB-6-LIO, ILCB-12-LIO, ILCB-12-N, ILC-12H, IDT-12-N, ILC-15H, IVTB-6

A&A Hydraulics
http://www.hydraulicparts.com/
800-992-9898
info@hydraulicparts.com

MILWAUKEE BATTERIES- LIMITED 3-YEAR WARRANTY

Every MILWAUKEE Battery Pack (sold with ILSCO Battery-Powered product and/or as a replacement battery pack) is warranted to the original purchaser only to be free from defects in material and workmanship. Subject to certain exceptions, MILWAUKEE will repair or replace a battery pack which, after examination, is determined by MILWAUKEE to be defective in material or workmanship for the stated warranty period from date of purchase. Return of the battery pack to a MILWAUKEE factory Service Center location or MILWAUKEE Authorized Service Station, freight prepaid and insured, is required. For the proper shipping procedure of battery packs, contact 1.800.SAWDUST (1.800.729.3878), or go to www.milwaukeetool.com. A copy of the proof of purchase should be included with the return product. This warranty does not apply to damage that MILWAUKEE determines to be from repairs made or attempted by anyone other than MILWAUKEE authorized personnel, misuse, alterations, abuse, normal wear and tear, lack of maintenance, or accidents.